



## Live Online Proctoring FAQs

1. Are bathroom breaks allowed?  
**Candidates are allowed one (1) bathroom break during the three (3) hour testing window, however excessive time away during this break may result in the proctor invalidating the exam.**
2. Can handheld calculators or cellphones be used during the exam?  
**No handheld calculators or cellphones are permitted during the exam. The exam provides a built-in calculator for the candidates use.**
3. Can the candidate use scratch paper during the exam?  
**Candidates can use a clean white board or blank scratch paper during the exam. The proctor will verify that the paper is blank at the beginning of the exam.**
4. What are the hardware and software requirements for taking the exam via Live Online Proctoring?  
**[Click here](#) to view the PASS Hardware-Software Requirements document.**  
**To configure your system for the LOP environment before the exam, [click here](#).**  
**To check your system for Scantron's delivery system, [click here](#).**
5. What can we expect for the administration of the exam via Live Online Proctor?  
**We've put together some helpful information in the Live Online-Proctored Test Administration document. [Click here to view](#).**
6. Does the Live Online Proctoring option require a video conferencing interface?  
**You will need to download ZOOM in advance by [clicking here](#) and selecting "Zoom Client for Meetings". Candidates should also use a computer with admin mode.**